



Al+ Executive™

Detailed Curriculum



Executive Summary

In this comprehensive program, designed for business leaders, candidates will gain the knowledge and insights needed to strategically leverage artificial intelligence within your organization. The candidates will explore real-world use cases, ethical considerations, and the latest Al trends which empowers them to make informed decisions and lead their organization into an era of Al-driven success.

Certification Prerequisites

- Business Awareness: Basic understanding of how businesses operate.
- Tech Comfort: General familiarity with digital tools and concepts.
- Decision-Making Insight: Some knowledge of how choices are made in organizations.
- Openness to Al: Curiosity about the potential of artificial intelligence in businesses.

Exam Blueprint

Number of Questions

50

Passing Score

35/50 or 70%

Duration of Time

90 Minutes

Format

Online via Al Proctoring platform

Question Type

Multiple Choice/Multiple Response

Al+ Executive Exam Blueprint Exam: Al+ Executive (AE+ 130)

Date Issued: 9/15/2023 Version: 1.1

Module 1

Understanding Artificial Intelligence

1.1 Introduction to AI in Business

- Business Awareness: Provides basic understanding of how businesses operate.
- Evolution of AI in the Business Context: Outline the history of AI's development and its emergence as a key element in business.
- The Scope and Scale of Al Applications: Explore a wide range of Al applications across various business sectors.

1.2 Basic Concepts of AI

- Top Al Trends for the Year: Showcase the latest Al trends and their relevance to business.
- Innovations in Al: Explore advanced Al technologies and their business applications.
- Machine Learning Trends: Insights into current trends in machine learning and their business implications.

1.3 History and Evolution of AI in Business

- Al's Historical Milestones: Review key historical developments in Al and their business impacts.
- The Growth and Challenges of Al: Discusses Al's rapid growth and the challenges encountered in integrating it into business.
- Modern Al Era: Explore the characteristics of the current Al era and its significance for modern businesses.

1.4 Importance of AI in Modern Business Practices

- The Transformative Role of AI in Business:
- The Growth and Challenges of Al: Explore Al's role in reshaping industries and driving innovation.
- **Enhancing Customer Experience:** Review how AI personalizes customer interactions and improves service quality.

- Business Process Improvement: Explore Al's role in optimizing operations and automating routine tasks.
- Positive Outlook and Concerns: Address positive impact of Al alongside ethical, security, and privacy concerns.
- Navigating the Al Revolution in Business:
 - Al Evolution and Impact: Review Al's development and its growing significance in business.
 - Assessing Al Suitability: Outline the guidelines for evaluating Al's fit in business operations.
 - Transitioning to AI Solutions: Explore the strategies for AI integration and overcoming challenges.
 - Upskilling for Al: Explore the importance of training and developing Al competencies in the workforce.
- Al: Catalyst for Business Model Transformation:
 - Al's Impact on Strategies: Explore Al's influence on reshaping business strategies and models.
 - Case Studies in Al Transformation: Real-world examples of Aldriven business transformation and innovation.
- Al and Automation Impact: Explore the role of Al in automating business processes and enhancing operational efficiency.
- Economic and Operational Effects: Review the economic impacts of Al and its effects on business operations.
- Al in Marketing and Healthcare: Real world applications and impacts of Al in marketing strategies and healthcare practices.

Module 2

Al Technologies and Business Implications

2.1 Big Data Concepts

- Understanding Big Data in the Al Landscape: Discuss the definition, significance, and role of Big Data in Al.
- Al-Driven Big Data Analytics: Analyze how Al is used to analyze big data and drive business insights.
- Big Data Challenges and Al Solutions: Address the challenges in big data with Al technologies.

2.2 Machine Learning

- Al and Machine Learning Trends: Explore the latest trends in machine learning as they relate to Al.
- Developments in Machine Learning: Explore the recent advancements and their impact on the field of Al.

2.3 Natural Language Processing (NLP) and Chatbots

- Advances in NLP: Discuss the latest breakthroughs in NLP and their applications in business communication.
- Application of LLMs in Graph Learning: Explore the use of large language models in graph learning for data structuring and analysis.

2.4 Robotics and Automation

- Robotics Trends: Analyze the Current trends in robotics that are shaping business operations.
- Innovations in Robotics at CES: Highlight the most innovative robotics technologies unveiled at the Consumer Electronics Show and their business implications.

2.5 AI Tools Demonstration

- Demonstrating AI Tools and GenAI Products: Showcase various AI tools, their features, and how they can be applied in a business context.
- Key AI Tools for Business: Identify and explore the significant AI tools that are transforming business operations.

Module 3

AI Strategy for Executives

3.1 Strategic AI Development

 Crafting AI Strategies: Outline the steps for creating effective AI strategies that align with business goals and industry standards. It includes identifying key AI opportunities, & resources needed, and setting realistic timelines for deployment. Embracing Al for Transformation: Discuss how organizations can leverage Al to transform business models and operations. It includes change management, fostering an Al-ready culture, and exploring Al's potential to innovate products, services, and customer experiences.

3.2 Al and Business Alignment

- Leveraging Data and Al Strategies: Explore the use of data analytics and Al to support business strategies, enhance decisionmaking, and gain competitive insights. It also includes the importance of data governance and quality in Al strategy.
- Building Value-Driven AI Strategy: Outline the steps to create AI
 strategies that drive business value, such as increasing efficiency,
 reducing costs, and generating new revenue streams. It also
 includes measuring AI's impact on business performance and
 scaling AI initiatives for maximum benefit.

3.3 Measuring AI ROI

- Evaluating Al's Financial and Strategic Impact: Evaluate the ROI from Al by considering both direct financial benefits and strategic advantages, such as improved efficiency, customer satisfaction, and competitive positioning. It also includes discussing the challenges in measuring ROI and highlighting the importance of aligning Al initiatives with broader business goals.
- Best Practices for Al Investment and Value Realization: Outline
 the strategies for successful Al investment that lead to value-driven
 outcomes, focusing on industries with proven Al use cases. It also
 addresses the need for a strong Al foundation, such as data quality
 and infrastructure, that supports substantial returns and enables
 businesses to scale Al initiatives effectively.
- Advancing from Al Implementation to Leadership: Analyze how businesses can progress in their Al maturity—from initial implementation to becoming industry leaders in Al—by developing robust governance models, ethical considerations, and aligning Al with business objectives to enhance ROI and ensure sustainable growth.

Module 4

Ethical, Legal, and Societal Considerations

4.1 Ethics in Al

 Human Oversight and Ethical Al: Explore the role of human judgment in Al systems to ensure ethical considerations are maintained, based on UNESCO's global standards on Al ethics. Translating Ethical Principles into Practice: Analyze how global Al ethics standards can be practically applied within various cultural and political contexts and addressing future ethical challenges as Al advances.

4.2 Al and Privacy Laws

- Balancing Innovation with Legal and Ethical Responsibilities:
 Explore the role of AI in investments with robust model governance to comply with regulations and maintain a balance between innovation and ethical responsibilities.
- Navigating the EU's AI Act: Review the role of EU AI Act on data quality, transparency, human oversight, and the categorization of AI systems for risks to ensure ethical AI deployment.

4.3 Al Governance

- Investments and Model Governance: Discuss the importance of continued investment in AI governance to comply with regulations, and the prediction of future trends in AI technologies and their applications in various sectors.
- Implementation Challenges and Sector-Specific Regulations:
 Discuss the EU AI Act's approach to AI governance, addressing ethical questions and sector-specific implementation challenges.

Module 5

Managing Al Projects

5.1 Al Project Management

- Al's Role in Enhancing Project Management: Explore Al's
 application in project management, from automating tasks to
 augmenting decision-making, and the need for project managers to
 adapt to Al advancements.
- Adopting Al in Project Methodologies: Discuss the proactive integration of Al into project management methodologies for enhanced efficiency and relevance in an Al-driven world.
- Frameworks for Al Project Evaluation and Management: Present strategies for automation, assistance, and augmentation in Al projects, and developing Al-related skills using frameworks like the PMI Talent Triangle®.

5.2 Leading AI Teams

 Building Effective AI Teams: Explore the role of AI for strategic advantage in team management while addressing ethical considerations and balancing automation with human oversight.

5.3 Case Study Analysis

 Al Project Case Studies: Review real-world examples of Al in project management, demonstrating Al's impact on efficiency, decision-making, and resource allocation across various industries.

Module 6

Al and the Future of Work

6.1 Impact on the Workforce

 Al as a Net Job Creator: Discuss Al's potential to create jobs, with an emphasis on reskilling and upskilling to meet evolving job market demands.

6.2 Skills for the AI Era

 Prioritizing Al and Big Data Skills: Highligh the necessity for Al and big data skills in the workforce, particularly for larger companies.

6.3 Future Trends in Al

 Al's Contribution to Sustainable Practices: How Al is becoming more democratized, ethical, and contributing to sustainability efforts in the business sector.

Module 7

Department-Specific AI Applications

7.1 Finance and Accounting

Generative Al's Transformation of Finance and Accounting:
 Examine how generative Al is revolutionizing finance and accounting with advanced data processing and decision-making capabilities.

7.2 Marketing and Sales

 Personalized Financial Services through Generative AI: Review the use of Generative AI to create customized financial services and products tailored to client needs.

7.3 Human Resources

 Al in Workforce Management and Ethical Considerations: Discuss the balance between Al's potential in HR and upholding ethical standards.

Module 8

Interactive Workshop

8.1 Al Integration Planning

- Effective Strategies for Al Integration in Business: Discuss how businesses can leverage Al to automate tasks, uncover data patterns, and gain insights, along with practical approaches and real-world examples for effective Al integration.
- Navigating New Frontiers in Al Governance: Highlight the importance of developing robust governance frameworks to navigate Al challenges and opportunities, emphasizing ethical considerations and the need for global collaboration.
- Crafting a Successful Al Strategy for Business: Explore the role of Al as a transformative catalyst in business and suggesting a phased approach for its integration to enhance processes, discover new opportunities, and drive innovation.

8.2 Workshop Activities

- Hands-On Al Tool Demonstrations: Provide practical demonstrations of Al tools to showcase their capabilities and applications in various business contexts.
- Group Discussions and Scenario Planning: Facilitate interactive discussions and scenario planning exercises to explore Al's potential and challenges in different business scenarios.
- Case Study Workshops and Analysis: Analyze real-world case studies to understand the practical implications of Al in business and extracting lessons and best practices.