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MS-4007: Discover how to drive enablement of Copilot for Microsoft 365 in your organization (1 Day)

Course: MS-4007: Discover how to drive enablement of Copilot for Microsoft 365 in your organization (1 Day)

Learn how to drive adoption of Microsoft Copilot for Microsoft 365 using the user enablement framework to create and implement a robust adoption plan.

Prerequisites

Before starting this learning path, learners should complete the following training:

- Get started with Copilot for Microsoft 365 - Training | Microsoft Learn

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Modulo 1: Explore user enablement strategies for adopting Copilot for Microsoft 365

Learn about the key principles within the people first strategy, the importance of user enablement, the Copilot for Microsoft 365 user enablement framework and becoming an AI-powered organization.

Learning objectives

By the end of this module, you're able to:

- Describe the importance of user enablement.
- Describe the three-part approach to becoming AI-powered with Copilot for Microsoft 365.
- Describe the People First strategy and its three key principles.
- Describe the Copilot for Microsoft 365 user enablement framework.
- Discover insights from an organization who adopted Copilot for Microsoft 365 to transform their business.

Modulo 2: Envision a successful adoption of Copilot for Microsoft 365

Learn about the first phase, Get ready, in the user enablement framework and how to set the foundation for a transformative adoption process of Copilot for Microsoft 365 in your organization.

Learning objectives

By the end of this module, you're able to:

- Understand the key roles needed to assemble the appropriate user enablement team.
- Create an AI council.
- Define a user experience strategy.
- Identify and prioritize scenarios.
- Establish success measures and reporting plan.
- Assess your organization's readiness.

Modulo 3: Onboard and empower your employees to use Copilot for Microsoft 365 efficiently

Learn about the second phase, Onboard & engage, in the user enablement framework and how to empower your employees to use Copilot for Microsoft 365 effectively and efficiently.

Learning objectives

By the end of this module, you're able to:

- Establish a Copilot for Microsoft 365 Center of Excellence
- Build a Champion and an Early Adopters Programs
- Build an engagement strategy
- Build a training strategy
- Describe rapid enablement training

Modulo 4: Drive value and maximize the impact of Copilot for Microsoft 365 within your organization

Learn about the third phase, Deliver impact, in the user enablement framework and how to maximize the value and impact of Copilot for Microsoft 365 for your employees and in your organization.

Learning objectives

By the end of this module, you're able to:

- Gather feedback from users through listening sessions.
- Track end user adoption through distribution of surveys.
- Review and track Copilot usage in the Microsoft Copilot Dashboard in the Microsoft 365 admin center.
- Conduct monthly service health reviews.
- Encourage ongoing engagement of Copilot for Microsoft 365.

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Learn about the fourth phase, Extend & optimize, in the user enablement framework and how to capitalize on the established foundation and expand the capabilities of Copilot for Microsoft 365.

Learning objectives

By the end of this module, you're able to:

- Describe the three-part strategy to enhance Copilot for Microsoft 365.
- Design scenarios using the Modern Collaboration Architecture framework.
- Describe how Copilot Studio helps you customize Copilot for Microsoft 365.

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